

Workshop on Empirical Research in Operations Management

September 10-11, 2015

Venue:

The Wharton School, University of Pennsylvania
Jon M. Huntsman Hall, 3730 Walnut St., Philadelphia, PA 19104
Vance Hall, 3733 Spruce Street, Philadelphia, PA 19104
[University of Pennsylvania Campus Map](#)

Hotel Information:

Sheraton University City – <http://www.philadelphiasheraton.com> – 5 min walk
Inn at Penn – <http://www.theinnatpenn.com> – 5 min walk

Homewood Suites – <http://www.universitypennhotel.com/> – 10 min walk

Courtyard by Marriott – <http://www.marriott.com/hotels/travel/phlhc-courtyard-philadelphia-downtown> – 30 min walk, 10 min cab ride

There are many other hotels in Center City Philadelphia. Please make your own hotel reservations according to your preferences and budgets.

Contacts:

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Patricia (“Patty”) James oversees all administrative issues related to the event. She can be contacted via jamesps@wharton.upenn.edu

Sponsors:

OPIM Department, The Wharton School, Univ of Pennsylvania.

Registration:

All participants are required to register by using the following link:

<https://www.surveymonkey.com/r/S37DVSP>

Program

Each speaker will have 25 minutes to present his/her paper and 10 minutes for discussion. Computer & projection equipment will be provided. Presenters may upload their presentation files to the computer in the classroom prior to the start of their sessions.

Thursday, September 10, 2015: *Location – Gillen Amphitheater in Vance Hall*

12-12:45pm	Informal Lunch
12:45-1:15pm	Welcome and Introductions
Session I	
1:15-1:50pm	Mariana Nicolae <i>Do Bags Fly Free? An Empirical Analysis of the Operational Implications of Airline Baggage Fees</i>
1:50-2:25pm	Jun Li <i>Price to Compete ... with Many: How To Identify Price Competition in High Dimensional Spacey</i>
2:25-2:50pm	Coffee break
Session II	
2:50-3:25pm	Alireza Tahbaz-Salehi <i>Supply Chain Disruptions: Evidence from the Great East Japan Earthquake</i>
3:25-4:00pm	Dennis Zhang <i>Does Social Interaction Improve Learning? Field Evidence from Massive Open Online Education</i>
4:00-4:25pm	Coffee Break
Session III	
4:25-5:00pm	Lu Wang <i>Collaboration and Professional Labor Productivity: An Empirical Study of Physician Workflows in a Hospital</i>
5:00-5:35	Hummy Song <i>"Learning From the Best: The Effects of Public Relative Performance Feedback on Variability and Productivity"</i>
5:35-6:10	Vishal Gaur, Marcelo Olivares, Brad Staats & Christian Terwiesch <i>Empirical Operations Review and Database</i>
7:00pm: Distrito, 3945 Chestnut St.	

Program (continued)

Friday, September 11, 2015: Location – JMHH G55

7:30-8:00am	Breakfast
Session IV	
8:00-8:35am	Andrés Musalem <i>Retail in High Definition: Using Video Analytics in Retail Salesforce Staffing</i>
8:35am-9:10am	Robert Bray <i>Multitasking, Multi-Armed Bandits, and the Italian Judiciary</i>
9:10-9:40am	Coffee Break
Session V	
9:40-10:15am	Mohsen Bayati <i>Accurate ED Wait Time Prediction</i>
10:15-10:50am	Seyed Emadi <i>Impact of Delay Announcements in Call Centers: An Empirical Approach</i>
10:50-11:20am	Coffee Break
Session VI	
11:20-11:55am	Jose Guajardo <i>Third-Party Ownership Business Models and the Performance of Solar Energy Systems</i>
11:55-12:30pm	Ioannis Stamatopoulos <i>Channel Integration and Sales Dispersion: Empirical Evidence</i>
12:30-1:30pm	Conference closing / lunch / meeting time

Maps:

